

# During Production Inspection



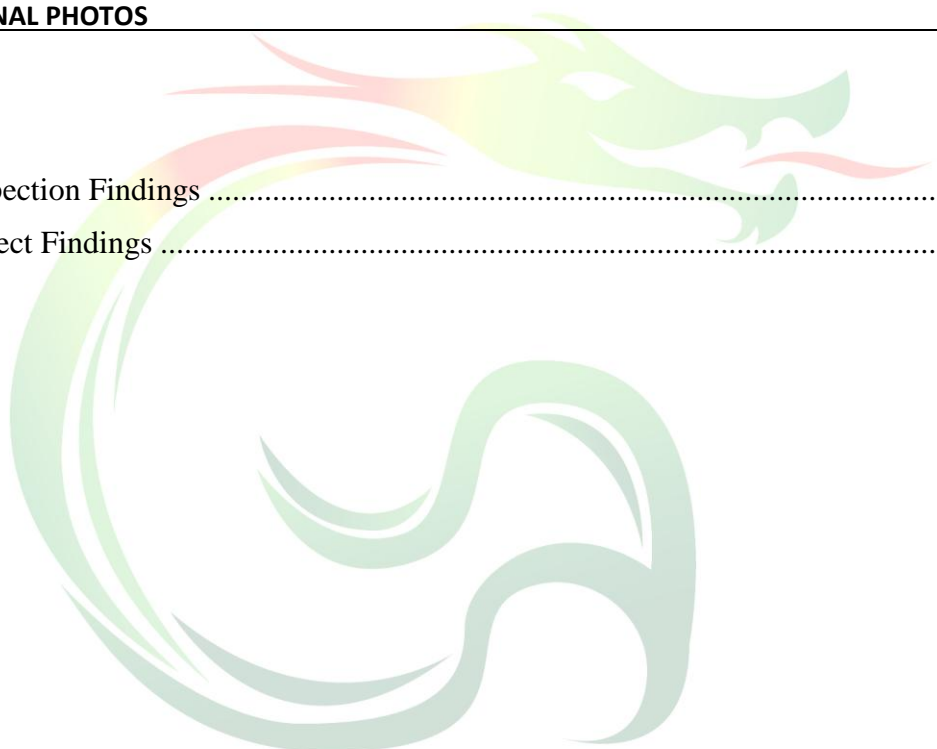
<b>Product:</b>	<b>Quartzite Counter Tops and Up Stands</b>
<b>Goodada ID#:</b>	<b>358</b>
<b>P/O Number:</b>	<b>XXXX</b>
<b>Client Name:</b>	<b>XXXX</b>
<b>Seller Name:</b>	<b>XXXX</b>
<b>Inspector Name:</b>	<b>Jack</b>
<b>Location:</b>	<b>GuangDong Province China</b>
<b>Inspection Date:</b>	<b>xxxx</b>

## Contents

<b>1.0 INSPECTION DESCRIPTION</b>	<b>4</b>
IMPORTANT REMARKS / GENERAL DEFECTS	5
DURING INSPECTION FINDINGS	6
INSPECTION DETAILS	7
INSPECTION STANDARDS	8
INSPECTION LOCATION	9
<b>2.0 PRODUCT SPECIFICATION</b>	<b>10</b>
2.1 QUANTITY	10
QUANTITY PHOTOS	11
2.2 DIMENSIONS	13
DIMENSION PHOTOS OF BEIGE GALAXY TOP	13
DIMENSION PHOTOS OF PURE BLACK GALAXY TOP	15
DIMENSION PHOTOS OF CREAM NOUGAT TOP	17
2.3 PRODUCT COLOUR	18
COLOUR PHOTOS OF BEIGE GALAXY WORK TOP	18
COLOUR PHOTOS OF PURE BLACK GALAXY WORK TOP	19
COLOUR PHOTOS OF CREAM NOUGAT WORK TOP	20
2.4 PACKING AND PACKAGING	21
UNIT PACKING	21
PACKING AND PACKAGING PHOTOS	21
2.5 PRODUCT ART WORK/LOGOS	23
PRODUCT ART WORK/LOGOS PHOTOS	23
2.6 PRODUCT ACCESSORIES	24
PRODUCT ART WORK/LOGOS PHOTOS	24
<b>3.0 ON SITE TESTS</b>	<b>25</b>
1. COLOUR TEST	26
COLOUR PHOTOS OF BEIGE GALAXY WORK TOP	26
COLOUR PHOTOS OF PURE BLACK GALAXY WORK TOP	26
COLOUR PHOTOS OF CREAM NOUGAT WORK TOP	26
2. GLOSS LEVEL TEST	27
GLOSS TEST PHOTOS OF BEIGE GALAXY WORK TOP	27
GLOSS TEST PHOTOS OF PURE BLACK GALAXY WORK TOP	27
GLOSS TEST PHOTOS OF CREAM NOUGAT WORK TOP	27
3. FLATNESS LEVEL TEST	28
FLATNESS LEVEL TEST PHOTOS OF BEIGE GALAXY WORK TOP	28
FLATNESS LEVEL PHOTOS OF PURE BLACK GALAXY WORK TOP	28
FLATNESS LEVEL PHOTOS OF CREAM NOUGAT WORK TOP	28
<b>4.0 ADDITIONAL INSPECTION REQUESTS</b>	<b>29</b>
ADDITIONAL INSPECTION REQUEST DETAILS	29

<b>PHOTOS OF ADDITIONAL INSPECTION REQUEST</b>	<b>29</b>
<b><u>5.0 PRODUCT DEFECTS INFORMATION</u></b>	<b><u>30</u></b>
<b>5.1 DEFECT LIST SUMMARY</b>	<b>30</b>
<b>DEFECTS SUMMARY PHOTOS</b>	<b>31</b>
<b>DEFECTS SUMMARY PHOTOS</b>	<b>32</b>
<b><u>6.0 OTHER INFORMATION</u></b>	<b><u>33</u></b>
<b>SAMPLE COLLECTION</b>	<b>33</b>
<b>FACTORY DISCLAIMER</b>	<b>33</b>
<b><u>7.0 ADDITIONAL PHOTOS</u></b>	<b><u>34</u></b>

Table 1-Inspection Findings .....	6
Table 2-Defect Findings .....	30



## 1.0 Inspection Description



Figure 1- Beige Galaxy WT\*:



Figure 2- Purer Black Galaxy WT\*



Figure 3- Cream Nougat WT\*:

Product:	Quartzite Counter Tops and Up Stands
Goodada ID#:	358
P/O Number:	XXXX
Client Name:	XXXX
Seller Name:	GuangDong Province, China
Inspector Name:	Jack
Location:	GuangDong Province
Inspection Date:	Xxxx
Order Quantity:	1248
Quantity ready for Inspection:	40PCS (Beige Galaxy WT*)
Reference Sample Available:	40PCS (Beige Galaxy WT*)

## Important Remarks / General Defects

### **Client Requirement:**

1. Check Quantity for all products.
2. Check thickness of protection paper board: it should be 5mm paper board for the protection, but actual.
3. Check Gloss Level.

### **Report Findings**



1. Quantity conforms to clients requirements
2. The manufacturer used 3mm ply of corrugated paper board and not the 5mm requested by client.
3. Gloss Level Test is failed.
4. There is no device for the resin and aggregate test in the factory.
5. Supplier should arrange workers to help do the Final Inspection. But not just a salesman and a girl, because they don't have enough strength to carry the heavy products up and down. I have asked the salesman to arrange workers to help do the inspection but he said their workers are very busy.
6. Supplier expects the products to be completed on the 10<sup>th</sup> September 2014.

### **General Defects**

Work tops have some chip marks and scratches mark on the surface. Supplier should pay more attention to check the finished products

**Table 1-Inspection Findings**

During Inspection Findings			
Inspection Findings	Pass	Fail	Comments
Product Specification		X	Pending
On Site Tests		X	Pending
Product Defects	X		Pending
Other Requests			Pending
<b>Overall Result</b> Pass="0" fail Client verification="<1" fail Overall Fail=>2 fail			Client Verification
Factory Co-operation	Factory Organisation		Inspector's Opinion on the Factory
OK	Good		OK

Inspection Details	
Supervisor:	 <p>Figure 4-Jacky Zhao</p>
Inspector:	 <p>Figure 5-Jack</p>
Number of Inspection Days:	1
Commencement time of Inspection	08.00am
Completion time of Inspection	15.30pm

Inspection Standards	
Inspection type:	During Production Inspection
Sampling standard:	ISO 2859-1
Sampling level:	Level II







## 2.0 Product Specification

### 2.1 Quantity

Expected Result	Result	Actual Finding / Comments
Purer Black Galaxy WT*: 312#	0	The manufacturer prepared 271pcs raw material, I did not find the other 41pcs. The raw materials were not cut and polish.
Purer Black Galaxy US*: 312#	0	The manufacturer prepared 271pcs raw material, I did not find the other 41pcs. The raw materials were not cut and polish.
Beige Galaxy WT*: 156#	40	40pcs have been finished cutting and polishing work. 93pcs were not be cut and polished, 23pcs raw materials were not found.
Beige Galaxy US*: 156#	0	93pcs raw materials have been prepared without cutting and polishing. I did not find the other 63pcs raw material.
Cream Nougat WT*: 156#	0	138pcs raw materials have been prepared without cutting and polishing, I did not find the other 18pcs raw material.
Cream Nougat US*: 156#	0	138pcs raw materials have been prepared without cutting and polishing, I did not find the other 18pcs raw material.

Quantity Photos



Figure 7



Figure 8



Figure 9



Figure 10

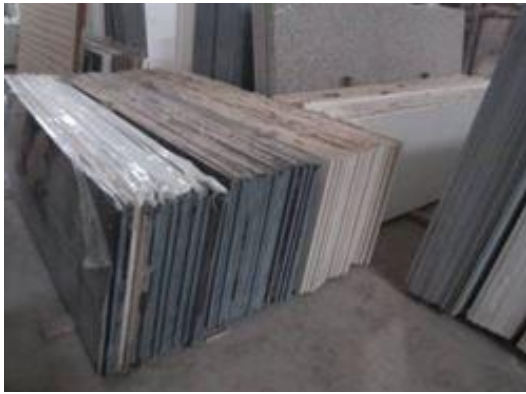
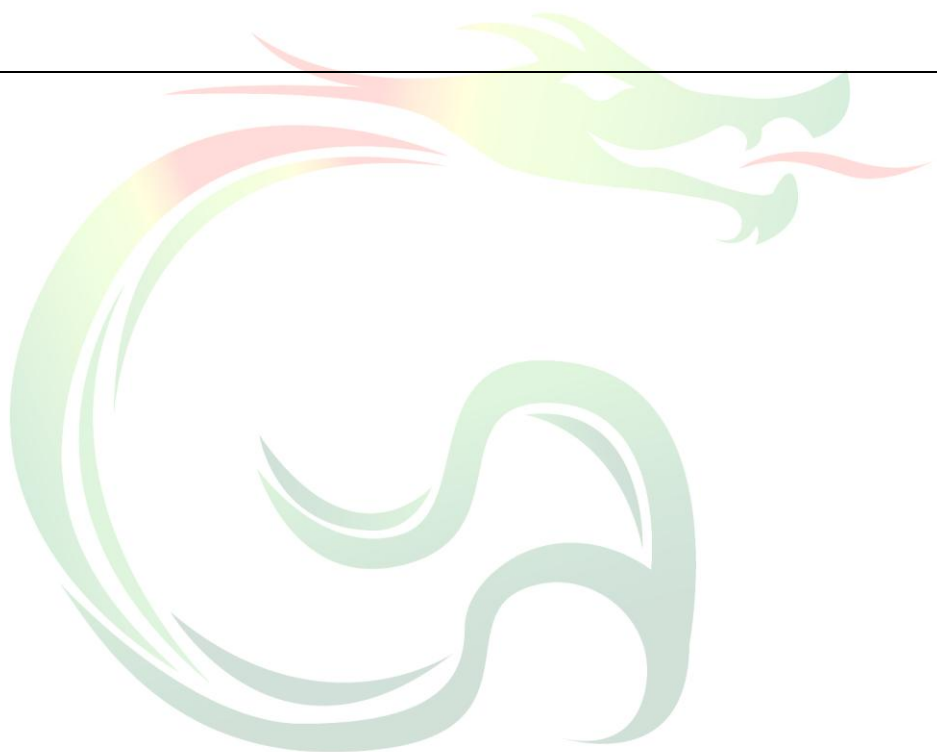


Figure 11



Figure 12

**COMMENT:** Images show all products stacked and ready for inspection





## 2.2 Dimensions

Expected Result	Result	Actual Finding / Comments
Purer Black Galaxy WT*: 2800x600x20mm	Buyer needs to confirm with Seller	Please view the following photos for reference
Purer Black Galaxy US*: 2800x100x20mm	Buyer needs to confirm with Seller	Please view the following photos for reference
Beige Galaxy WT*: 2800x600x20mm	Buyer needs to confirm with Seller	Please view the following photos for reference
Beige Galaxy US*: 2800x100x20mm	Buyer needs to confirm with Seller	Please view the following photos for reference
Cream Nougat WT*: 2800x100x20mm	Buyer needs to confirm with Seller	Please view the following photos for reference
Cream Nougat US*: 2800x100x20mm	Buyer needs to confirm with Seller	Please view the following photos for reference

### Dimension Photos of Beige Galaxy Top



Figure 13



Figure 14



Figure 15



Figure 16

Inspection Date: xx/xx/xxxx

“Quality Control Inspections across 35 countries”

Version xx



Figure 17



Figure 18



Figure 19



Figure 20



Figure 21



Figure 22

**COMMENT:** Images above show dimensions of length, width and thickness. Also dimension size of quartz pieces in the worktop

Dimension Photos of Pure Black Galaxy Top

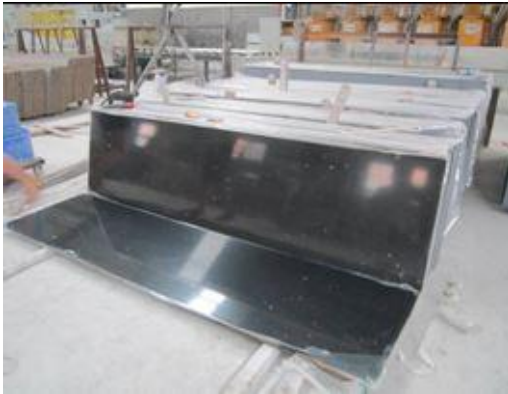


Figure 23

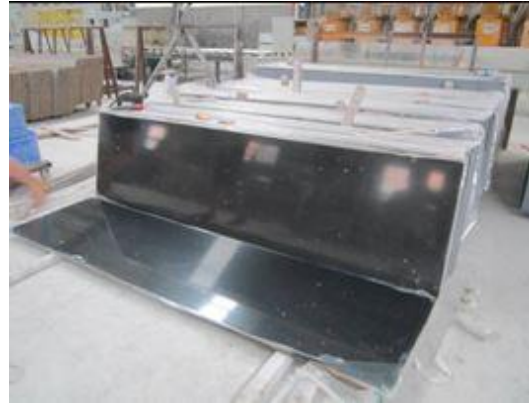


Figure 24

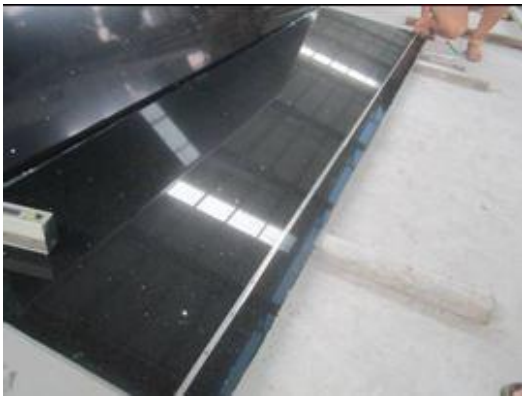


Figure 25

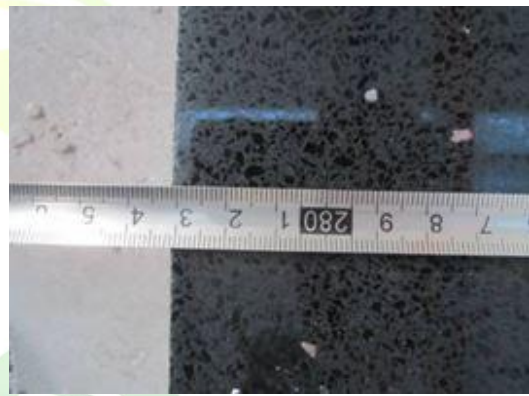


Figure 26



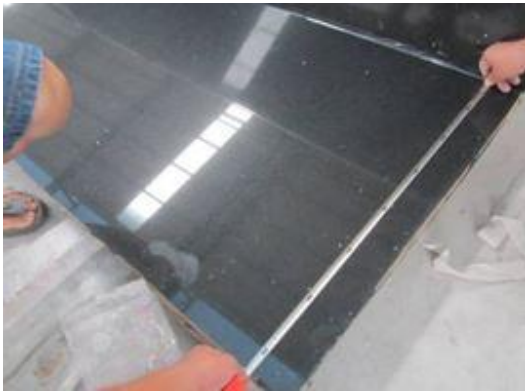


Figure 27

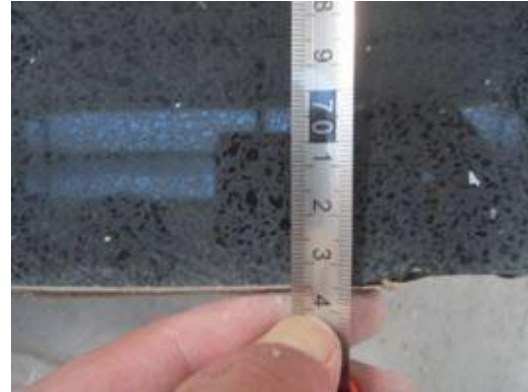


Figure 28



Figure 29



Figure 30



Figure 31



Figure 32

**COMMENT:** Images above show dimensions of length, width and thickness. Also dimension size of quartz pieces in the worktop



Dimension Photos of Cream Nougat Top



Figure 33



Figure 34



Figure 35



Figure 36



Figure 37



Figure 38

**COMMENT:** Images above show dimensions of length, width and thickness

2.3 Product Colour		
Expected Result	Result	Actual Finding / Comments
Material, Natural Finish	Pass	Conform to client’s requirement
Colour Photos of Beige Galaxy Work Top		
 <p>Figure 39</p>		 <p>Figure 40</p>
 <p>Figure 41</p>		 <p>Figure 42</p>
<p><b>COMMENT:</b> Images above show sample colour comparison</p>		

Colour Photos of Pure Black Galaxy Work Top

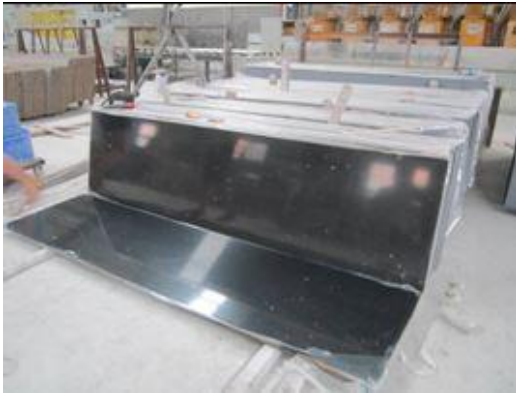


Figure 43

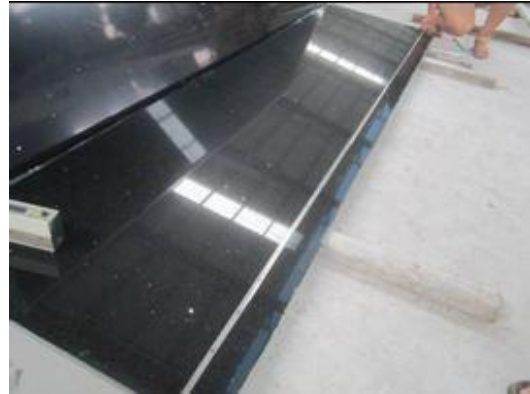


Figure 44

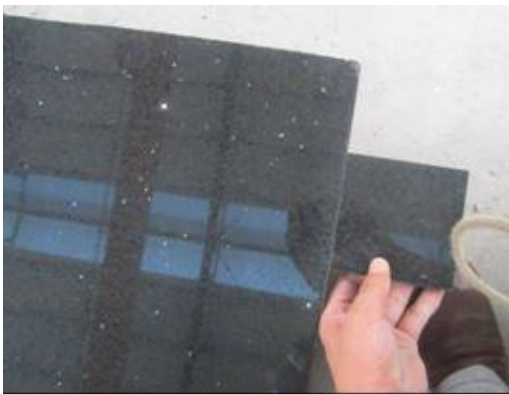


Figure 45

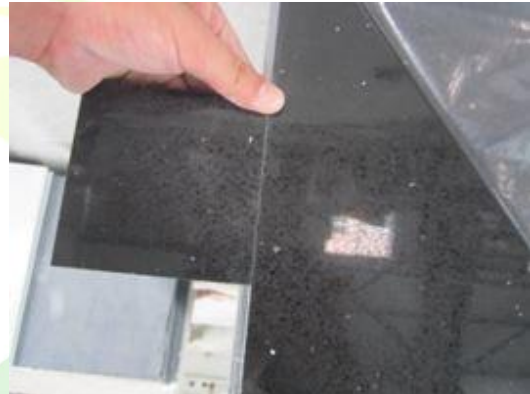


Figure 46

**COMMENT:** Images above show sample colour comparison

Colour Photos of Cream Nougat Work Top



Figure 47



Figure 48



Figure 49



Figure 50

**COMMENT:** Images above show sample colour comparison



## 2.4 Packing and Packaging

### Unit Packing

Expected Result	Result	Actual Finding / Comments
The packing should be same as the requirements in the contract	Buyer needs to confirm with Seller	Please view the following photos

### Outer Packing

Expected Result	Result	Actual Finding / Comments
The packing should be same as the requirements in the contract	Buyer needs to confirm with Seller	Please view the following photos

### Packing and Packaging Photos



Figure 51



Figure 52



Figure 53



Figure 54

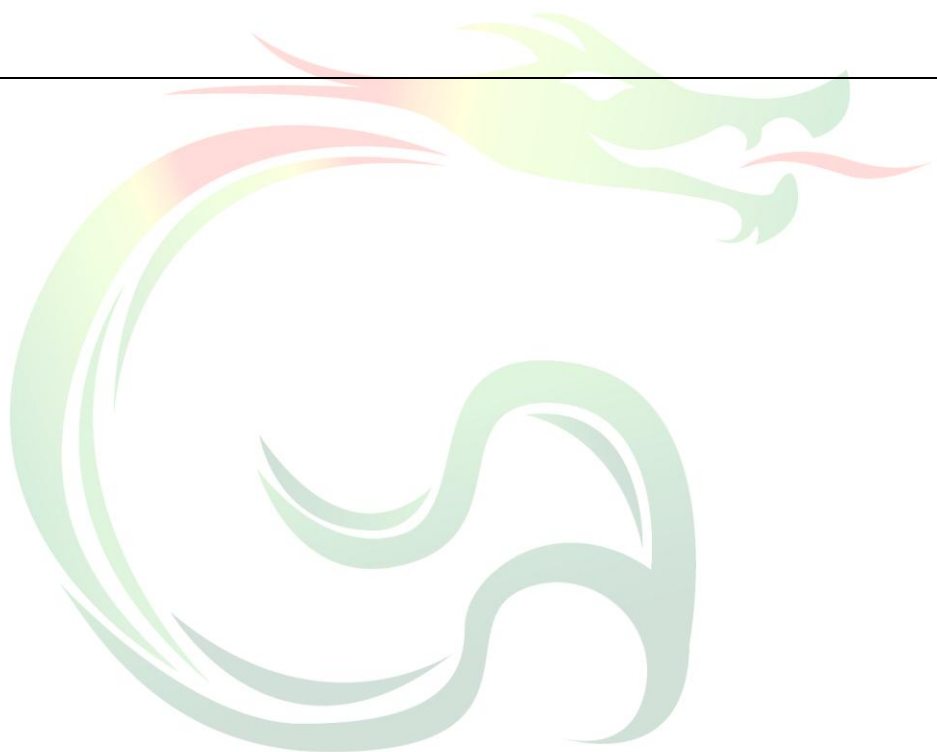


**Figure 55**



**Figure 56**

**COMMENT:** Images above show packing details and arrangement.



2.5 Product Art Work/Logos		
Expected Result	Result	Actual Finding / Comments
N/A	N/A	N/A
Product Art Work/Logos Photos		
<p><b>DID NOT PROVIDE</b></p> <p><b>Figure 57</b></p>		<p><b>DID NOT PROVIDE</b></p> <p><b>Figure 58</b></p>
<p><b>COMMENT:</b> The supplier did not have details of any logos or barcodes available for inspection.</p>		

2.6 Product Accessories		
Expected Result	Result	Actual Finding / Comments
N/A	N/A	N/A
Product Art Work/Logos Photos		
<p><b>DID NOT PROVIDE</b></p> <p><b>Figure 59</b></p>		<p><b>DID NOT PROVIDE</b></p> <p><b>Figure 60</b></p>
<p><b>COMMENT:</b> The product does not have any accessories.</p>		



### 3.0 On Site Tests

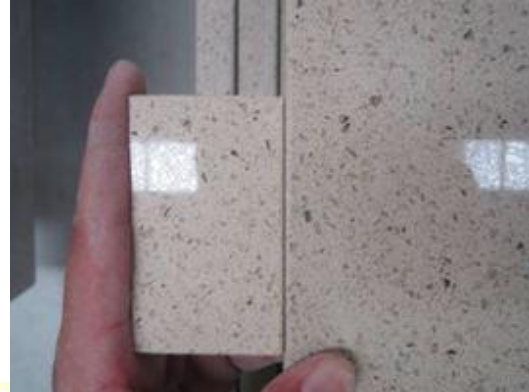
TEST TYPE	Test Description	Required Result	Finding
Colour Test	The colour of mass products should match the provided sample	Passed	Conform to client' s requirement
Gloss Test	The Gloss Level Test should conform to Client's special requirement : Beige Galaxy (45% - 55%) Black Galaxy (45% - 55%) Cream Nougat (40%-48%)	Failed	Please view the test result photos
Flatness Level Test	The surface of the Work Top should be horizontal and flat.	Passed	Conform to client' s requirement
Resin %	Resin < 10%	Failed	There was no test device in the factory

## 1. Colour Test

### Colour Photos of Beige Galaxy Work Top

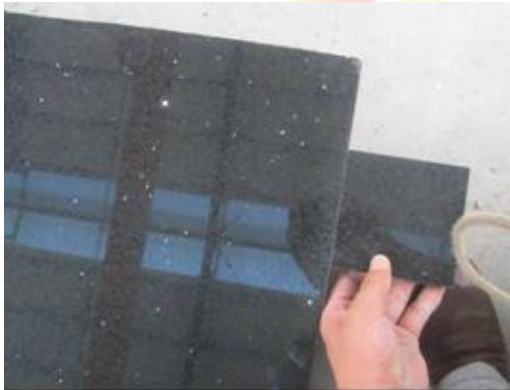


**Figure 61**

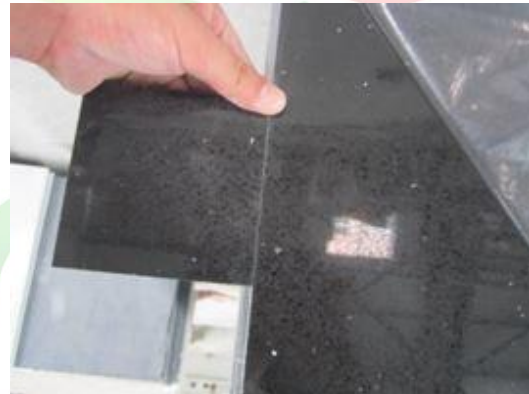


**Figure 62**

### Colour Photos of Pure Black Galaxy Work Top



**Figure 63**



**Figure 64**

### Colour Photos of Cream Nougat Work Top



**Figure 65**



**Figure 66**

## 2. Gloss Level Test

### Gloss Test Photos of Beige Galaxy Work Top



Figure 67



Figure 68

### Gloss Test Photos of Pure Black Galaxy Work Top



Figure 69



Figure 70

### Gloss Test Photos of Cream Nougat Work Top





Figure 71



Figure 72

3. Flatness Level Test	
Flatness Level Test Photos of Beige Galaxy Work Top	
	
Figure 73	Figure 74
Flatness Level Photos of Pure Black Galaxy Work Top	
DID NOT PROVIDE	DID NOT PROVIDE
Figure 75	Figure 76
Flatness Level Photos of Cream Nougat Work Top	
	
Figure 77	Figure 78

4.0 Additional Inspection Requests		
Additional Inspection Request Details		
Expected Result	Result	Actual Findings/ Comments
N/A	N/A	N/A


Photos of additional inspection request	
 <b>Figure 79</b>	 <b>Figure 80</b>
<b>COMMENT:</b> N/A	




## 5.0 Product Defects Information

**Table 2-Defect Findings**

5.1 Defect List Summary				
	Critical	Major	Min	AQL Result
Number of Defects Found	0	0	6	During Production Analysis  Pass
Maximum Allowed	0	0	1	
No. of Inspected Samples	13	13	13	
Critical: 0 defective pieces found out of 13 acceptable among pieces inspected at level 0 Major: 0 defective pieces found out of 13 acceptable among pieces inspected at level 2.5 Minimum: 1 defective pieces found out of 13 acceptable among pieces inspected at level 4.0				

Defects Summary Photos				
Defect List	Critical	Major	Minor	Image
Chip mark on surface of the Tops			2	 <p>Figure 81</p>
Chip mark on surface of the Tops			1	 <p>Figure 82</p>
Chip mark on surface of the Tops			2	 <p>Figure 83</p>

Defects Summary Photos				
Product Number	Critical	Major	Minor	Image
Scratch Mark			1	 <p>Figure 84</p>

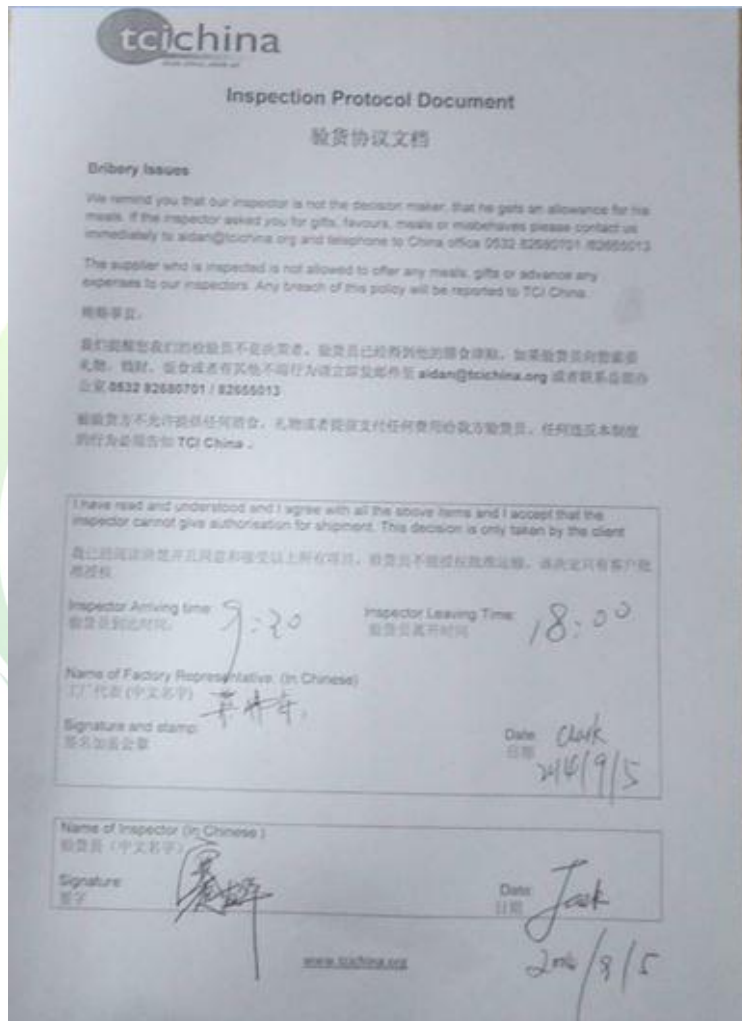


## 6.0 Other Information

### Sample Collection

N/A

### Factory Disclaimer



**tcichina**  
www.tcichina.org

**Inspection Protocol Document**  
验货协议文档

**Bribery Issues**

We remind you that our inspector is not the decision maker, that he gets an allowance for his meals. If the inspector asked you for gifts, favours, meals or misbehaves please contact us immediately to [aidan@tcichina.org](mailto:aidan@tcichina.org) and telephone to China office 0532 82680701 / 82665013.

The supplier who is inspected is not allowed to offer any meals, gifts or advance any expenses to our inspectors. Any breach of this policy will be reported to TCI China.

贿赂事宜:

我们提醒您我们的验货员不是决策者，验货员已经得到他的膳食津贴，如果验货员向您索要礼物、钱财、饭食或者有其他不端行为请立即发邮件至 [aidan@tcichina.org](mailto:aidan@tcichina.org) 或者联系总部办公室 0532 82680701 / 82665013

被验货方不允许给任何饭食、礼物或者提前支付任何费用给验货员，任何违反本制度的行为将报告给 TCI China。

I have read and understood and I agree with all the above items and I accept that the inspector cannot give authorisation for shipment. This decision is only taken by the client.  
我已阅读并理解并同意以上所有项目，验货员不能授权批准运输，该决定只有客户批准授权。

Inspector Arriving time: 9:20  
验货员到达时间:

Inspector Leaving Time: 18:00  
验货员离开时间:

Name of Factory Representative (in Chinese): 李林  
工厂代表 (中文名字):

Signature and stamp: [Signature]  
签名加盖公章:

Date: 24/9/15  
日期:

Name of Inspector (in Chinese): [Signature]  
验货员 (中文名字):

Signature: [Signature]  
签字:

Date: 2nd/9/15  
日期:

[www.tcichina.org](http://www.tcichina.org)

Figure 85

**Original Signature from Factory Manager accepting Inspection conditions on Shipment Authorisation and Bribery Issues**

7.0 Additional Photos



Figure 86



Figure 87



Figure 88



Figure 89



Figure 90



Figure 91



Figure 92



Figure 93

**Comment:** Above images show our inspector outside the factory, external images of the factory, internal images of factory and machinery inside the factory.

## END OF REPORT

### Disclaimer Note:

1. This report reflects our findings at the time and the place of inspection based on random samples selected.
2. This inspection was carried out to the best of our knowledge and abilities, and our responsibility is limited to the exercise of reasonable one.
3. This report does not relieve the sellers from their contractual obligations nor does it prejudice buyer's right for compensation for any apparent and/or hidden defects not detected during our inspection or occurring thereafter.
4. Our services are subject to the General Conditions of Service of TCI China Inspections, which is shown at our website and can be sent to you upon written request.

# Quality Control Inspection Reports



*“It’s always better to find a fault at the factory floor  
and not at your door”*